

How to report a Road Traffic incident to the Police, including collisions and road safety concerns.

ROAD SAFETY CONCERNS

Many incidents can be reported online on the Cumbria Constabulary Website saving you time and giving you the opportunity to put as much detail as possible in the generic form.

There is also a link for submitting “helmet/dash” cam footage. You DO need to capture evidence of the registration number on your footage. Remember this is for road safety concerns, NOT collisions.

[Home \(cumbria.police.uk\)](http://cumbria.police.uk)

[Reporting Road Safety Concerns \(cumbria.police.uk\)](http://cumbria.police.uk)

These reports will be followed up by a team who investigate these matters who will recontact you as when they are on duty. They are not classed as immediate response incidents.

COLLISIONS

If you are involved in an Injury collision on the road/highway; this must be reported to the police because an injury has been sustained. Police are required to record all details under the Road Traffic Act 1988. **Use 999 in an emergency or 101 for non-emergency.**

An example of non-emergency could be no obstruction on the road and no serious injury, and all parties involved cooperating and exchanging details and contacting ambulance if required.

In all likelihood, Injury collisions will be reported on the 999 system. You will firstly go through the 999 Operator who then transfers the call to required force. Give them time to pass your number to the local force - don't talk over them. You will be asked questions about your location; injury – how serious, How many people/vehicles involved. Cumbria Police do use the What3Words information to get exact locations especially as Cumbria is a largely rural area. It is worth having this App in your phone. If you are not sure what it is by all means ask me or Google it – it is used by the MRT also.

Non-injury collisions – do not require the police to attend. Parties involved in non-injury collisions have a responsibility to exchange details to each other at the time of the collision.

This is meant as a useful guide on “How to Report”, this is not a legislative document.

Welfare Officer Christine Nelson.